

FUNDAMENTALS OF MEDIATION
With Dr. Clare Fowler - Live Training by Zoom

Sponsored by Billings Mediation Center
8-Week Agenda -- Mountain Time
Adjust One Week for 2025 Calendar

STATEMENT, 11 hours

1. Jan 26, Process
2. Jan 29, Write Mediator Statement
3. Feb 2, Prepare for Mediation
4. Feb 5, Work on their forms and ask Qs, 9-11, Forms

OPENING, 8 hours

5. Feb 9, Listening for Entrance
6. Feb 12, Communication Triangle
7. Feb 16, Reframing

NEGOTIATION, 11 hours

8. Feb 19, Agenda and Note-taking
9. Feb 23, Ethics
10. Feb 26, Tools and Role Play, discuss ethics
11. Mar 2, Wed: 5-7, Escalation--watch recording, 2 hours

AGREEMENT, 7 hours

12. Mar 5, Designing Exit
13. Mar 9, Drafting Agreement
14. Mar 10, Agreement Fine-tuning

RESOLUTION, 3 hours

15. Mar 12, Resolution Strategies and Conclusion

TOTALS HOURS = 40 (34 Live; 4 On-Demand; 3 Ethics)